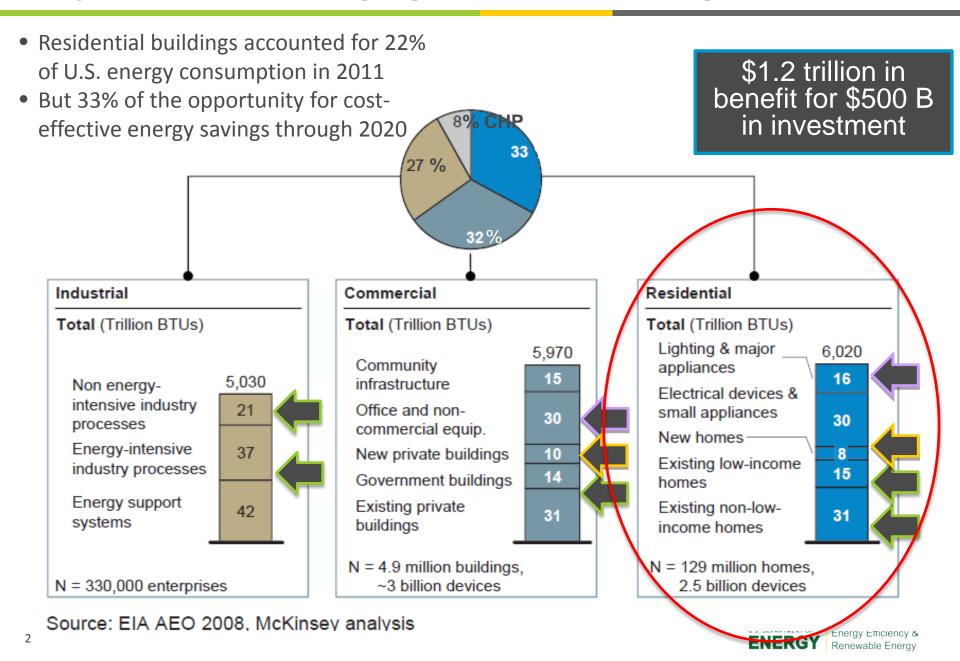


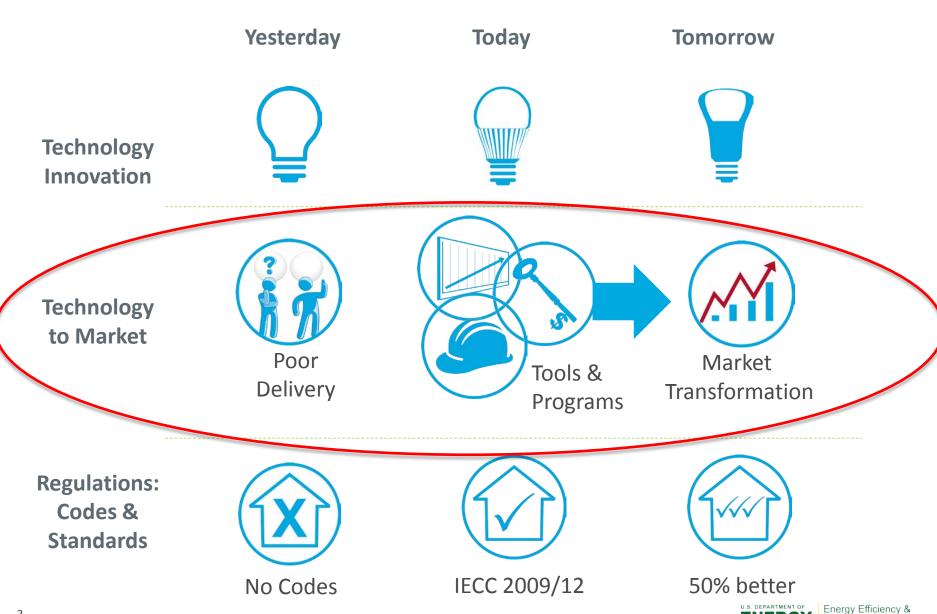
#### Improving U.S. Residential Buildings – DOE's Approach

Dr. Kathleen Hogan
U.S. Department of Energy
July 10, 2012

#### Map of the Low Hanging Fruit: 20% Savings thru 2020



## The DOE Residential Strategy Focuses on the Overall Approach – Three Major Components to Make Big Impacts Over Time



Renewable Energy

#### Residential Portfolio Takes a Market Driven Approach to Saving Energy

**Identify Market Opportunities** 



Seed the Market



**Grow the** Market



Market **Adoption at** Scale



Research







Guidelines



**Training** 



Certifications



**Home Energy** Score



Recognition



Increase Demand



**Incentives** 



Competitions



Financing **Programs** 





Better **Environment** 



Stronger **Economy** 



Savings



More Jobs



#### Residential Portfolio Takes a Market Driven Approach to Saving Energy

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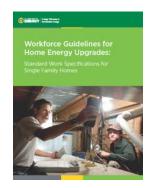
Market
Adoption at
Scale

DOE Emerging
Technology
Research













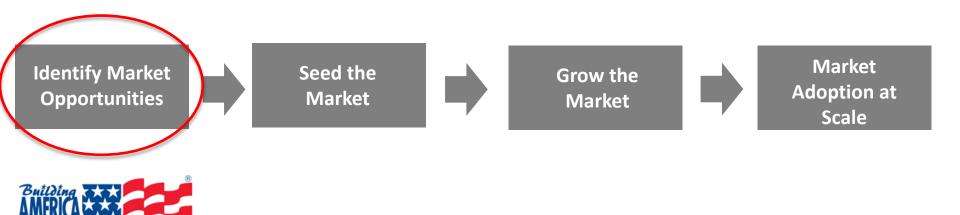




Local & Utility Programs



#### **Market Opportunities**



U.S. Department of Energy

## Market Opportunities: DOE Invests in Expert-Developed Tools and Resources based on Energy Efficiency Research



Conduct research to develop marketready energy solutions that improve efficiency of new and existing homes in each U.S. climate zone, while increasing comfort, safety, and durability

#### **Research Teams**

**Top Innovations "Hall of Fame"** 



Research Organized by Topic Area

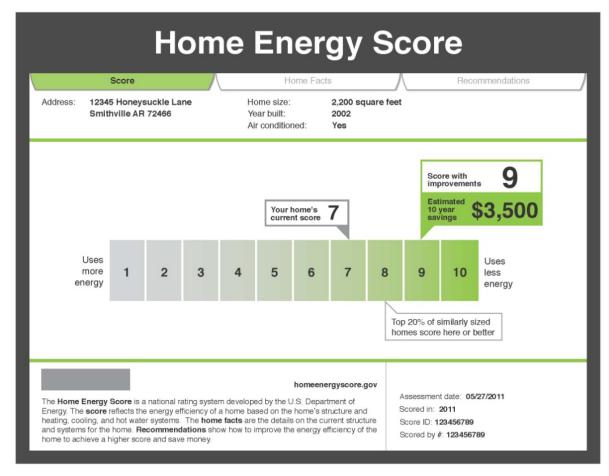
Solution Center Accessed Electronically from Field



#### **Seed the Market**



### Seed the Market: The Home Energy Score Standardizes Energy Use and Compares Usage with Neighbor Homes



- Voluntary MPG rating for homes / recommendations for improvement
- Low cost service by partners
  - 15 minutes if in concert with other assessment
  - Less than 1 hour if stand-alone
- Improvements from pilot:
  - Simplified homeowner materials
  - Improved scoring tool
  - Revised assessor training and testing

## Seed the Market: Home Energy Score Partners & Qualified Assessors Are Offering the Score to Homeowners

- June 2012: Began Phase 1
  Implementation with 20 partners
  - Utilities
  - State/local government entities
  - Non-profits
  - Contractors

- DOE is recruiting additional partners to
  - Score at least 200 homes per year
  - Fulfill DOE's QA requirements



- Home Energy Score Partner Location
- 106 Qualified Assessor candidates are in the process of training and/or taking test
- 34 candidates have passed both parts of test and can now score homes



## Seed the Market: Guidelines for Home Energy Professionals Will Lead to Quality Work, Effective Training, and Professional Certifications

#### Standard Work Specifications

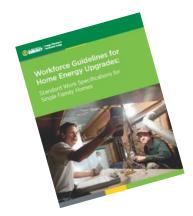
- Define the minimum requirements for high quality work
- Reference technical codes and standards

#### **Effective Training**

- Job Task Analysis (core competencies)
- Voluntary training program accreditation

Better Workforce Industry and Opportunity

- 4 New Home Energy
  Professional
  Certifications
- Accredited to ANSI/ISO 17024 Standard
- Supported by DOE and NREL, developed by industry, administered by BPI



Guidelines were written in collaboration with 2,000 home performance industry members and with 30+ years of DOE weatherization experience.



## Seed the Market: Guidelines for Professional Certifications and Training Accreditation Available Now

#### **Project Component**

#### **Current Status**

#### Guidelines for Quality Work: Standard Work Specifications

Single-Family Energy Upgrades

Multifamily Energy Upgrades

Undergoing updates after Spring 2012

review period.

Undergoing updates after Spring 2012

review period.

Next review to open in Fall 2012.

Manufactured Housing Energy Upgrades

Undergoing updates after Spring 2012

review period.

#### **Guidelines for Effective Training**

Publish Job Task Analyses

Completed and <u>available for use</u> by training programs and other interested parties.

Accreditation of training providers

IREC voluntary accreditation now available.

#### **Guidelines for Professional Certifications**

Pilot Testing and Certification

Registration for pilot certification exam now open.



#### **Grow the Market**



HOME PERFORMANCE WITH ENERGY STAR

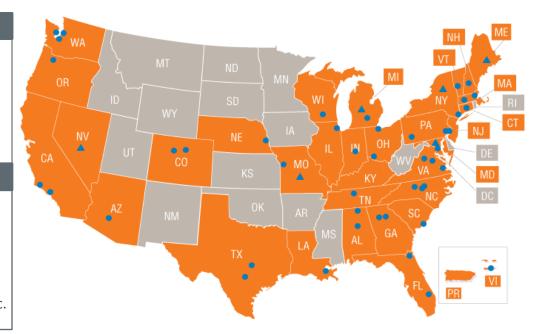
## Grow the Market: Better Buildings Neighborhood Program Grant Recipients were Selected for Maximum Impact and Diversity of Project

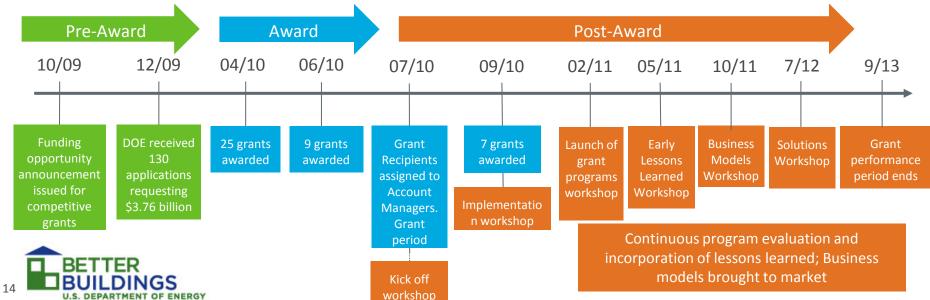
#### Overview & Selection Criteria

- 3-Year Grants of \$1.5 to \$40 Million Each
- 41 Grant Recipients
- Financial Leverage and Program Sustainability
- Project Impact
- Program Approach
- Partnership Structure and Capabilities

#### Geographic, Demographic, Philosophical Diversity

- 32 states; 7 state-wide programs
- Rural and urban mix
- Socioeconomic mix
- All climate zones covered
- Dozens of different approaches to driving demand, financing, working with contractors, data collection, etc.





## Grow the Market: Better Buildings Neighborhood Program Tests New Approaches to Identify What Works & Under What Conditions

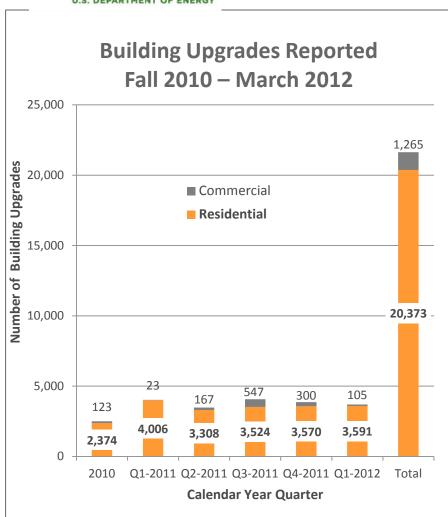


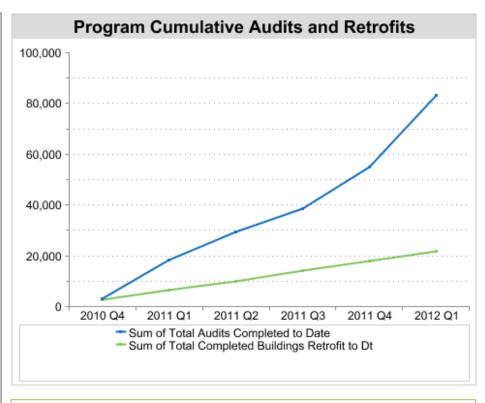


Driving Demand	Financing	Data and Evaluation	Workforce Development
<b>22</b> Different Approaches	<b>21</b> Combinations	12 Evaluations Being Performed	9 Models Being Tested

## Grow the Market: Steady Level of Upgrades & Recent Increase in Audits Implies that Infrastructure is in Place and Market is Poised for Growth

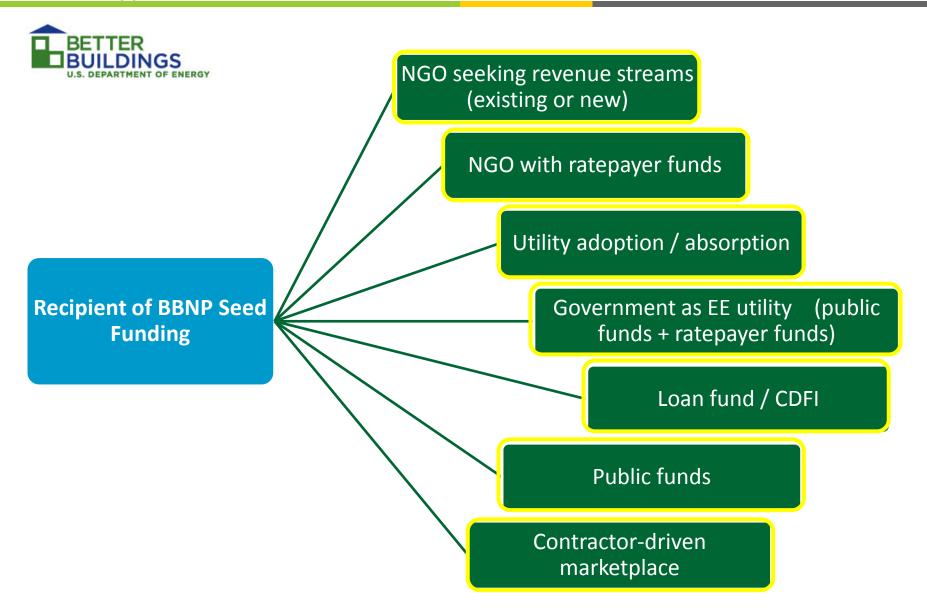




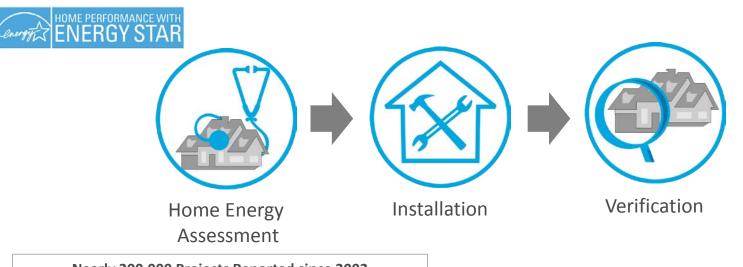


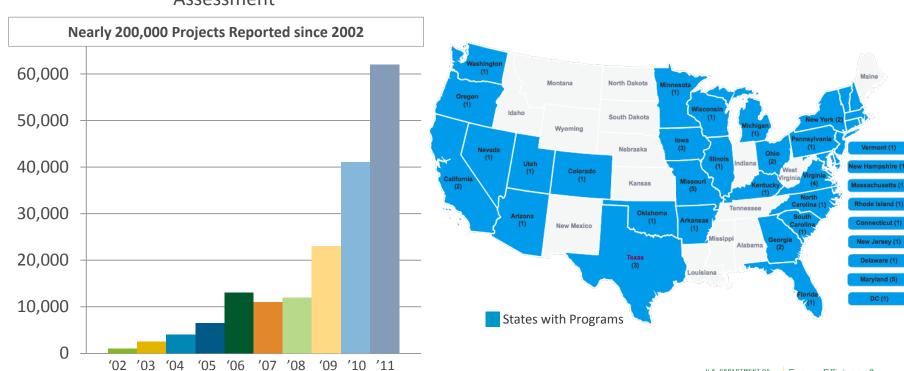
>20,000 residential upgrades >80,000 residential audits >1,200 commercial upgrades >2,500 commercial audits

## Grow the Market: Partners Have Identified Various Post-Grant Business Model Types for the Future



## Grow the Market: Home Performance with ENERGY STAR Brings Quality Upgrades to Homeowners Across the Country





## Grow the Market: Home Performance with ENERGY STAR Program Evolution



#### DOE began administering in October 2011

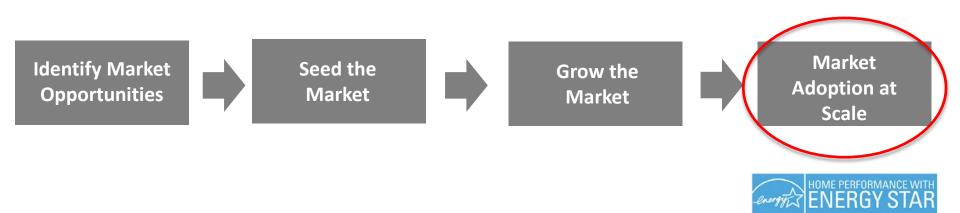
- Established Account Managers
  - ✓ Supporting access to the national Program
  - ✓ Fostering regional coordination among Sponsors
- Initiated greater coordination with DOE resources including:
  - ✓ Building America
  - ✓ Home Energy Score
  - ✓ Workforce Guidelines
  - ✓ Better Buildings Neighborhood Program
- Evaluating opportunities to evolve HPwES
  - ✓ Issued proposed HPwES V2 in March 2012
  - ✓ Gathering/reviewing stakeholder comments
- Next Steps
  - Finalize Summary Document on Stakeholder
     Comments Received Fall 2012
  - Engage Stakeholders in <u>process to research & refine</u> the potential HPwES v2 elements DOE plans to pursue Winter/Spring 2012/2013







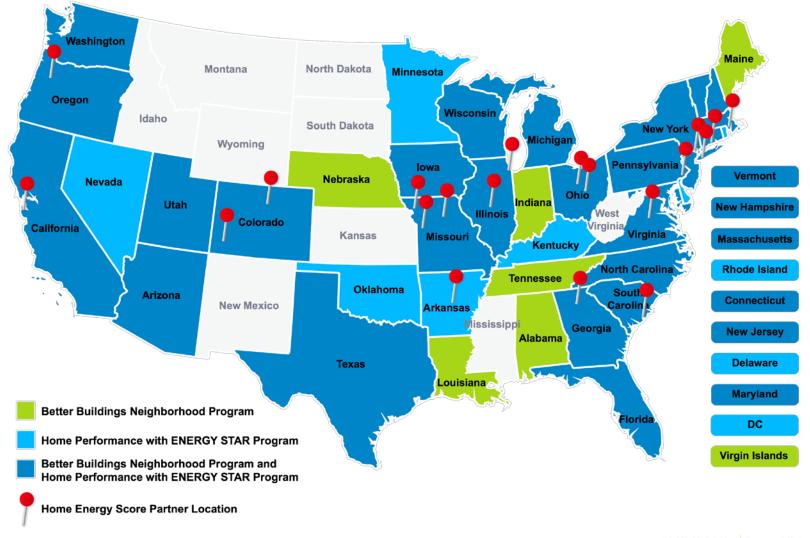
#### **Market Adoption at Scale**





#### Market Adoption at Scale: Progress is Being Made

 DOE will continue to support, promote, and help expand the number and success of home energy upgrade programs



## Market Adoption at Scale: DOE Will Share Proven Models from BBNP & HPwES for Sustainable Home Energy Upgrade Programs

#### Step-by-step Guidance

Step #1: Set Goals and Objectives

Step #2: Create an Evaluation Plan

Step #3: Conduct Audience Research

Step #4: Identify Target Audience and Behavior Change

Step #5: Create Effective Messages

Step #6: Build Partnerships

Step #7: Develop a Marketing Plan

Step #8: Implement Your Marketing Plan

Step #9: Assess Your Progress

# Options Outcome 1 Outcome 2 Outcome 3 Outcome 6 Outcome 7 Outcome 7 Uncertainty (external event)



### Promising Approaches, Lessons, and Best Practices

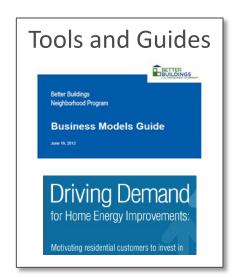
Use professional, compelling messaging

- Using behavioral research
- Avoiding "audit" and "retrofit"
- Tapping into social norms
- Attention-grabbing messages



## Optional Implementation Plan Template Optional Implementation Plan Template PROCEDURES PROCEDURES Optional Implementation Plan Template Device of the Procedure of Sear Community Amount to Market/Violentated Sear Community One of the Procedure of Sear Community One of the Procedure of Sear Community Optional Implementation Plan Template Search of the Procedure of Search Community Optional Implementation Plan Template Without Community Optional Implementation Plan Template Without Community Search of Template Optional Implementation Plan Template Without Community Optional Implementation Plan Template Optional Implementation Plan Template Without Community Optional Implementation Plan Template Optional Implementation Plan Templat

#### Decision Tool Resources





#### **Market Adoption at Scale:**

This conference....

## Residential Energy Efficiency Solutions: From Innovation to Market Transformation

- ➤ Showcase innovations, highlight accomplishments, and spark connections across residential energy efficiency programs
- Capture and share diverse program implementation solutions, strategies, and techniques
- > Catalyze effective approaches to residential energy efficiency market transformation



## THANK YOU To Learn More About our Programs Visit **Buildings.Energy.Gov**

#### Improving U.S. Residential Buildings – DOE's Approach

Kathleen Hogan
U.S. Department of Energy Building
July 09, 2012